



News Flash!

[A FAX Publication for Providers of Sharp Health Plan](#)

To: Sharp Health Plan Physicians & Office Staff

From: Network Management & Provider Relations Department

Date: October 20, 2016

Subject: Updated Provider Operations Manual for Sharp Advantage (Medicare)
(Effective 1/1/2017)

Sharp Health Plan has posted a revised Provider Operations Manual (POM) for our Sharp Advantage Plan (Medicare); effective January 1, 2017. The updated version of this document is available on our website in the "For Provider's" section at www.SharpHealthPlan.com/for-providers/provider-operations-manual.

The updated POM has been revised for 2017. Key changes are noted below:

- Updated Quick Reference Guide
- Updated Sharp Advantage Membership ID Cards
- Claim Submission Addresses grid changes:
 - Removal of claims submission address to (SHP) North County Select
 - Change of address for (SHP) Sharp Advantage
 - Telephone number changes

In addition, please note that live web links to Clinical Practice Guidelines are available on the Sharp Health Plan Provider website at <https://www.sharphealthplan.com/for-providers/clinical-resources>.

If you have any questions, please contact Sharp Health Plan Provider Relations (858)499-8330 or email to provider.relations@sharp.com.