



News Flash!

A FAX Publication for Providers of Sharp Health Plan

To: Sharp Health Plan Providers
Attn: Office Manager/Practice Administrator

From: Sharp Health Plan Network Development Department
Date: 08/22/16

Subject: Mail Order Pharmacy Transition to CVS Caremark

We were recently informed by Wellpartner (our mail order prescription vendor) that they cannot ship prescriptions to California due to an administrative delay with the State Board of Pharmacy. Wellpartner is contracted with us through our pharmacy benefit manager, MedImpact. MedImpact has agreed to transition our mail order pharmacy vendor from Wellpartner to CVS Caremark Prescription Services (CVS Caremark). Our goal is to complete the transition no later than Wednesday, August 24.

Until the transition to CVS Caremark is complete, Wellpartner will transfer open mail order prescriptions from Sharp Health Plan members to their preferred in-network pharmacy in San Diego and Southern Riverside Counties, upon request. Members who require a refill will be able to receive a 90-day prescription for two copays. Members can visit sharphealthplan.com/pharmacysearch to locate a pharmacy near where they live or work. Please direct members with questions to our Customer Care team at (858) 499-8300.

We're excited about the transition to CVS Caremark and are confident it will improve service to members. Last year they offered mail order services to more than 70 million people and dispensed 39.2 million mail order prescriptions. They provide convenient, responsive service with a two-day processing turnaround time for most prescriptions.

Prescriptions can be electronically sent through your electronic medical record by choosing:

Mail CVS Caremark Service Electronic
NCPDP ID 322038
9501 East Shea Blvd
Scottsdale, AZ 85260

Prescriptions can be faxed to CVS Caremark Mail Service Pharmacy using this form: https://www.caremark.com/portal/asset/NewRX_Fax_Form_v91.pdf. Prescriptions can also be called in to CVS Caremark at 1-800-930-5190.

We value your partnership and appreciate your understanding during this transition. If you'd like additional information you may contact Provider Relations at the phone number or email address provided below.

Sincerely,

Mary Betlejewski

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