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## **Provider Alert**

**To:** Sharp Health Plan Providers and Provider Office Staff  
**From:** Sharp Health Plan  
**Date:** July 15, 2026  
**Subject:** Sharp Health Plan policy and procedure updates

Attention Provider Partners,

Sharp Health Plan has updated its policies and procedures listed below. To access updated and existing policies and procedures, please log into your [Sharp Connect provider portal account](https://www.sharphealthplan.com/login) at [www.sharphealthplan.com/login](https://www.sharphealthplan.com/login) and click on the Provider Hub tab, scroll down to Sharp Health Plan policies and procedures, accept the policy disclaimer, then select the correct category and policy you would like to review.

### **Medical Management**

- HS-MM-BH-02 Maternal Mental Health Case Management Program
- HS-MM-BH-03 Maternal Mental Health Screening and Referral Monitoring
- HS-MM-104 Satisfaction with CM Program
- HS-MM-109 Use of Board-Certified Consultants
- HS-MM-MA3 Notification of Hospital Discharge Appeal Rights
- HS-MM-MA4 UM Standard Operating Procedure
- HS-MM-MA5 Dismissals and Withdrawals
- HS-MM-MA7 Publicly Available Clinical Criteria
- HS-MM-MA8 Delegate Monthly Monitoring

### **Network Management Policies and Procedures**

- HS-PN-103 Number & Distribution of PCP, SPC, Ancillary & Hospitals
- HS-PN-110 Accessibility of Services
- HS-PN-115 Assessment of HDO
- HS-PN-117 Fair Hearing
- HS-PN-121 Credentialing & Re-Credentialing HIV/AIDS Specialists
- HS-PN-127 Member Dismissal

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- HS-PN-133 Ten Percent Network Change Analyses
- HS-PN-134 Credentialing for Doula Services
- HS-PN-135 Debarred and Suspended Provider for the FEHB Program
- HS-PN-210 Assessment and Monitoring of Accessibility of Services

## **Quality Improvement Policies and Procedures**

- HS-QI-121 Identification of Potential Quality of Care Issues
- HS-QI-125 Quality Monitoring of Lab, Pathology and Dental
- HS-QI-127 Data Privacy Protection Policy
- HS-QI-130 Collection of Data on Race and Ethnicity
- HS-QI-132 Systems for Individual Level Data

## **Clinical Policies**

- HS-CP A1 Apnea Monitors
- HS-CP B1 Breast Implant Surgery
- HS-CP B3 Breast Prosthesis (External)
- HS-CP F2 Fertility Preservation in Iatrogenic Infertility
- HS-CP G2 Genetic Testing for Inheritable Disease
- HS-CP G3 Biomarker Testing to Guide Targeted Cancer Therapy
- HS-CP H3 Hearing Aids – Commercial
- HS-CP H4 Hypoglossal Nerve Stimulator
- HS-CP I2 Infertility
- HS-CP I3b Injectable Medications – CGRP for Treatment of Migraine
- HS-CP I3h Injectable Medications – Botox for Treatment of Migraine
- HS-CP I3j Injectable Medications- Inflammatory Arthritis
- HS-CP I3k Treatment of Weight Management
- HS-CP I3m Injectable Medications-Anti CD 20 Antibodies for Multiple Sclerosis
- HS-CP I3t Injectable Medications – Treatment of Atopic Dermatitis
- HS-CP I3w Injectable Medications for Sickle Cell Anemia and Beta Thalassemia
- HS-CP MA M5 Clinical Policy Development
- HS-CP MA M8 Second Opinion Medicare
- HS-CP O4 Out of Area Care
- HS-CP P6 Biomarker Testing for Genetic Polymorphisms
- HS-CP T1 Commercial Telehealth

## **Pharmacy**

- CPANDT-0002 CVS Caremark P&T Committee P&P
- CPS-0006 CVS UM Criteria Development and Maintenance

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- CPS-0165 CVS UM Levels of Evidence
- DOC-04604 CVS Caremark Marketplace Health Exchanges Formulary Development & Maintenance
- DOC-049193 CVS Prior Authorization Process
- DOC-093469 CVS Prior Authorization Process for FEHB

### **Pharmacy Medicare Policies**

- HS-RX-MA 05 Non-Covered Part D Drugs
- HS-RX-MA 08 Medicare Transition Claims
- HS-RX-MA 12 Transition Policy
- HS-RX-MA 14 MEOB and FCN Policy
- HS-RX-MA 17 Formulary Management
- HS-RX-MA 25 Opioid Overutilization
- HS-RX-MA 31 Quality Assurance

Thank you for your continued partnership. If you have questions about this alert, please contact us.

Best regards,  
Sharp Health Plan  
Provider Account Management  
Provider.Relations@sharp.com  
Tel: 1-858-499-8330 | Fax: 1-858-303-9049

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