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## Provider Alert

**To:** Sharp Health Plan Providers and Provider Office Staff  
**From:** Sharp Health Plan  
**Date:** February 2, 2026  
**Subject:** Sharp Health Plan policy and procedure updates

Attention Provider Partners,

Sharp Health Plan has made updates to the policies and procedures listed below. To access updated and existing policies and procedures, please log into your Sharp Connect provider portal account and click on the Provider Hub tab, scroll down to Sharp Health Plan policies and procedures, accept the policy disclaimer, then select the correct category and policy you would like to review.

### Medical Management

- HS-MM-102 Clinical Criteria for UM Decisions and Competency
- HS-MM-103 Communication Services
- HS-MM-110 Continuity & Coordination of Care
- HS-MM-114 Claims Payments Auth for Emergency Department (ED)
- HS-MM-116 Evaluation of New Technology
- HS-MM-117 Utilization & Case Management Delegation Oversight
- HS-MM-124 Protecting the Integrity of UM Denial Information
- HS-MM-125 Post Stabilization Services
- HS-MM-126 UM Denial Systems Controls Monitoring Policy (*Retiring*)
- HS-MM-MA1 Effectuation of Reconsidered Determinations or Decisions
- HS-MM-MA2 Organization Determination
- HS-MM-XXX Reopening Initial Determinations (*New*)

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## **Network Management Policies and Procedures**

- HS-MM-102 Clinical Criteria for UM Decisions and Competency
- HS-MM-103 Communication Services
- HS-MM-110 Continuity & Coordination of Care
- HS-MM-114 Claims Payments Auth for Emergency Department (ED)
- HS-MM-116 Evaluation of New Technology
- HS-MM-117 Utilization & Case Management Delegation Oversight
- HS-MM-124 Protecting the Integrity of UM Denial Information
- HS-MM-125 Post Stabilization Services
- HS-MM-126 UM Denial Systems Controls Monitoring Policy (Retiring)
- HS-MM-MA1 Effectuation of Reconsidered Determinations or Decisions
- HS-MM-MA2 Organization Determination
- HS-MM-XXX Reopening Initial Determinations (New)

## **Quality Improvement Policies and Procedures**

- HS-QI-101 HEDIS Reporting
- HS-QI-105 HEDIS Medical Record Review

## **Clinical Policies**

- HS-CP-C1 Clinical Trials
- HS-CP-C2 Continuity of Care & Prior Auth
- HS-CP-C4 Continuous Passive Motion Devices
- HS-CP-D3 Durable Medical Equipment
- HS-CP-D4 Doulas
- HS-CP-E1 Experimental Investigational Treatment
- HS-CP-F1 Footwear and Foot Orthotics
- HS-CP-G1 Gender Dysphoria
- \*HS-CP-I2 Infertility with FEHB Clarification
- HS-CP-I3 Injectable Medications
- HS-CP-I3e Injectable Medications for Viscous Supplementation
- HS-CP-I3f Injectable Medications – Spinraza, Zolgensma, Evrysdi
- HS-CP-I3g Injectable Medications – Treatment of Gout (Krystexxa & Ilaris)
- \*HS-CP-I3k Injectable Medications - For the Treatment of Weight Management
- HS-CP-I3l Injectable Medications – Treatment of Inflammatory Bowel Disease
- HS-CP-I3n Injectable Medications – Treatment of Osteoporosis
- HS-CP-I3o Injectable Medications- Tepezza for Thyroid Eye Disease
- HS-CP-I3r Injectable Medications Alzheimer's

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- HS-CP-M1 Clinical Policies Development and Maintenance
- HS-CP-MA-C2 Continuity of Care & Prior Authorization – Medicare
- HS-CP-MA-E1 Experimental and Investigative
- HS-CP-O3 Ortho Braces and Splints
- HS-CP-P5 Preventive Care Services
- HS-CP-P8 PANS and PANDAS
- HS-CP-S1 Second Opinion – Medical, Surgical or Pathology
- HS-CP-MA I3I Injectable Medications – Treatment of Inflammatory Bowel Disease -Medicare
- HS-CP-MA I3o Injectable Medications – Tepezza (**New**)

### Pharmacy Medicare Policies

- HS-Rx-MA-02 Direct Member Reimbursement
- HS-RX-MA-06 PDE Policy
- HS-RX-MA-07 Plan Finder
- HS-RX-MA-19 Part D Fraud Waste Abuse
- HS-RX-MA-20 Network Access and Management
- HS-RX-MA-23 Part D CMS Required Reporting
- HS-RX-MA-27 MA Website Validation
- HS-RX-MA-28 Part D Hospice Claims Process and Oversight

Thank you for your continued partnership. If you have questions about this alert, please contact us.

Best regards,  
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