SHARP Health Plan

Provider Alert

To: Sharp Health Plan Providers and Provider Office Staff
From: Sharp Health Plan
Date: October 23, 2026
Subject: Sharp Health Plan policy and procedure updates

Attention Provider Partners,

Sharp Health Plan has updated its policies and procedures listed below. To access updated and existing policies and procedures, please log into your Sharp Connect provider portal account at www.sharphealthplan.com/login and click on the Provider Hub tab, scroll down to Sharp Health Plan policies and procedures, accept the policy disclaimer, then select the correct category and policy you would like to review.

Medical Management

- HS-MM-111 Transition of Care Due to Exhaustion of Benefits
- HS-MM-112 Communication of Appropriate MD Reviewer Availability
- HS-MM-113 Appropriate Professionals for UM Determinations
- HS-MM-115 Member & Practitioner UM Denial Letter Notification
- HS-MM-116 Evaluation of New Technology
- HS-MM-121 Referrals to Non-Contracted Providers
- HS-MM-122 Standing Referrals Extended Access to Specialty Care
- HS-MM-123 Denial Process for Acute Inpatient Concurrent Review
- HS-MM-MA02 Organization Determinations
- HS-MM-MA09 Reopening Initial Determinations

Network Management Policies and Procedures

- HS-PN-103 Number and Distribution of Providers Hospitals
- HS-PN-108 Termination of Contracted Providers
- HS-PN-110 Standards of Accessibility of Services
- HS-PN-116 Provider Access to Online Provider Portal
- HS-PN-123 Block Transfers
- HS-PN-132 Annual Network Data Collection and Reporting
- HS-PN-210 Assessment and Monitoring of Accessibility of Services

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- HS-PN-MA01 Number and Distribution of Practitioners and Providers
- HS-PN-MA02 Adequate and Appropriate Access to Care
- HS-PN-MA04 Necessary Specialty Care Provided
- HS-PN-MA16 Provider Directory Management Delegation Oversight

Quality Improvement Policies and Procedures

- HS-QI-103 Requesting Translation Services for LEP Members
- HS-QI-106 Clinical Practice and Preventive Guidelines
- HS-QI-124 Primary Source Validation
- HS-QI-126 Compliance Monitoring
- HS-QI-133 Reporting stratified HEDIS measures
- HS-QI-MA1 QI Data Collection Systems Improvement

Clinical Policies

- HS-CP-MA-I3 Injectable Medications
- HS-CP-MA-B2 Breast Pump and Lactation
- HS-CP-M3 Medical Nutrition Therapy
- HS-CP-M7 Bone Mass Measurement
- HS-CP-P7 Proton Beam Therapy
- HS-CP-R2 Robotic Assisted Surgery
- HS-CP-V1 Vertebroplasty, Kyphoplasty & Sacroplasty
- HS-CP-MA-I3c Injectable Meds – Treatment of Hypercholesterolemia (Leqvio)
- HS-CP-MA-I3m Injectable Meds – Briumvi for the Treatment of Multiple Sclerosis
- HS-CP-MA-I3v Injectable Medications - Long-Acting Antiretroviral Agents For HIV
- HS-CP-MA-I3w Injectable Meds – Gene Editing Therapies for Sickle Cell Disease and Beta Thalassemia
- HS-CP-I3c Injectable Medication for Treatment of Hypercholesterolemia
- HS-CP-I3d Injectable Medications – Treatment of Asthma and COPD
- HS-CP-I3i Injectable Medications – Psoriasis and Psoriatic Arthritis
- HS-CP-I3v Injectable Medications – Long-Acting Antiretroviral Agents for HIV
- HS-CP-I3y Injectable Medications - Treatment of Chronic Spontaneous Urticaria
- HS-CP-G2 Biomarker Testing for an Inheritable Disease
- HS-CP-L1 Excimer Laser Treatment for Vitiligo
- HS-CP-R3 RFA for Uterine Ablation for Leiomyomas

Pharmacy Medicare Policies

- HS-RX-MA-03 Medicare Financial Information Reporting
- HS-RX-MA-04 Medicare MTM Program
- HS-RX-MA-09 Medicare TrOOP and Nx Reporting

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- HS-RX-MA-10 Medicare True-Up Member Collection
- HS-RX-MA-22 Medicare Part D Concurrent and Retrospective
- HS-RX-MA-24 Medicare PBM Delegation and Oversight
- HS-RX-MA-26 Medicare Part D
- HS-RX-MA-30 Medicare ESRD and Transplant Delegation and Oversight

Thank you for your continued partnership. If you have questions about this alert, please contact us.

Best regards,
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