SHARP Health Plan

Provider Alert

To: Sharp Health Plan Providers and Provider Office Staff
From: Sharp Health Plan
Date: October 28, 2026
Subject: The Provider Satisfaction with Access and Language Assistance Program launches November 4th

Dear Provider Partner:

Sharp Health Plan will conduct its annual Department of Managed Health Care (DMHC) Provider Satisfaction with Access and Language Assistance Program (PSLAP) survey beginning November 4, 2026, in collaboration with our third-party survey vendor, QMetrics.

The PSLAP survey gathers feedback regarding provider experiences with timely access to care and Sharp Health Plan's language assistance services, including interpreter coordination, availability, and communication effectiveness.

What to expect:

- The survey will be sent to participating provider offices by fax from QMetrics.
- Providers will also have the option to complete the survey online using the QR code included with the fax invitation.
- A single survey will be sent for each unique provider type and office location, with responses applied to the providers represented by that survey.
- Provider offices that have not responded may receive follow-up reminders from QMetrics.

Please be on the lookout for the PSLAP survey beginning November 4, 2026, and share the survey with the appropriate staff member responsible for completing it.

Your participation and feedback are important and help Sharp Health Plan better understand provider experiences related to timely access and language assistance services.

Questions? Please contact Sharp Health Plan Provider Account Management by email at provider.relations@sharp.com or by phone at 1-858-499-8330. Thank you for your partnership.

Sincerely,

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