



## Provider Alert

**To:** Sharp Health Plan Medicare Advantage Providers and Office Staff  
**From:** Sharp Health Plan  
**Date:** June 30, 2026  
**Subject:** Commercial Provider Operations Manual June update (effective September 2, 2026)

Dear Provider Partners,

Sharp Health Plan has updated its Provider Operations Manual (POM) for providers serving our commercial members. Below is a summary of changes included in the June update to the previous manual. These changes will take effect on September 2, 2026. You can view and download Commercial POM online at [sharphealthplan.com/pom](http://sharphealthplan.com/pom).

Section		Subsection	Page #	Summary of Changes
II	Sharp Health Plan Benefits	Benefits Coverage Options: Preferred Provider Organization (PPO)	23	Added Tier 1 referral language per Contracts.
V	Provision of Professional Services	Contract Terminations: Block Transfers	63	New subsection for Block Transfers (APL 25-019)
V	Provision of Professional Services	Plan Provider Directory Requirements: Medical Providers	69	New Section and subsection added. Language added for Provider Directory Requirements (SB 137 – Amendment)
V	Provision of Professional	Plan Provider Directory Requirements: Service	70	New Section and subsection added. Language added for

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Section		Subsection	Page #	Summary of Changes
	Services	Ancillary Providers		Provider Directory Requirements (SB 137 – Amendment)
V	Provision of Professional Services	Credentialing Program: Delegated Credentialing/Recredentialing	78	Removed Magellan Health and added Optum BH
V	Provision of Professional Services	Provider-Initiated Member Dismissal	84	Updated language based on workgroup comments in the P&P. New language to clarify criteria for member dismissal of members who conduct threatening or violent behavior.
VI	Utilization Management	Referral and Authorization Process: Direct Referral	96	Language added for Tier 1 PPO referrals guidelines
IX	Claims and Encounters	Required Network Provider Types	155	Updated language added for Provider Type Clarifications by Specialty

In addition to the above, please note other information available in the commercial POM and associated page numbers. There are no material content changes to these sections.

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Questions? Please contact Sharp Health Plan Provider Account Management by email at [provider.relations@sharp.com](mailto:provider.relations@sharp.com) or by phone at 1-858-499-8330. Thank you for your partnership.

Best regards,

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