SHARP Health Plan

Provider Alert

To: Sharp Health Plan Providers and Provider Office Staff
From: Sharp Health Plan
Date: October 27, 2026
Subject: LAST CALL: PAAS Wave 2 ends October 29 | Immediate response requested

Attention Provider Partners,

This is a final reminder that Wave 2 of the Provider Appointment Availability Survey (PAAS) concludes on October 29, 2026. Providers selected for the survey who have not yet responded should complete and return their survey immediately. Surveys may be completed through the email or fax instructions provided by QMetrics. Providers who have not responded within the required timeframe may receive telephone outreach to collect survey information.

As a Sharp Health Plan provider, participation in this survey is a contractual requirement. The Department of Managed Health Care (DMHC) requires providers who refuse to participate to be scored as non-compliant. Thank you for your prompt attention and partnership in supporting compliance with California timely access requirements.

Wave 2 Fielding Date
October 6 – October 29 (email/fax) Phone calls will begin on October 16 for nonresponsive providers.

For additional information, refer to the FAQ section below. Please feel free to contact Sharp Health Plan's Provider Account Management team for any additional questions at provider.relations@sharp.com or 1-858-499-8330, Monday – Friday, 8 a.m. to 5 p.m.

Sincerely,

Sharp Health Plan Provider Account Management
provider.relations@sharp.com
Tel: 1-858-499-8330 | Fax: 1-858-303-9049

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