SHARP Health Plan

Provider Alert

To: Sharp Health Plan Medicare Advantage Providers and Office Staff
From: Sharp Health Plan
Date: October 26, 2025
Subject: Medicare Advantage Provider Operations Manual Update (effective January 1, 2027)

Dear Provider Partners,

Sharp Health Plan has updated its Provider Operations Manual (POM) for providers serving our Medicare Advantage members. Below please find a summary of changes from the previous manual. These changes will be effective January 1, 2027. You can view and download the Medicare Advantage POM online at sharphealthplan.com/pom.

Section		Subsection	Page #	Summary of Changes
I	Introduction and Provider Experience	About Us	7	Removed "one of"; removed "s" in *plans*; changed "fifth" to "sixth"
I	Introduction and Provider Experience	Sharp Direct Advantage Overview	8	Removed Individual plans and changed number of plans from 7 to 4.
I	Introduction and Provider Experience	Individual Medicare Advantage Plan Basics	-	Removed subsection

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Section		Subsection	Page #	Summary of Changes
II	Member Services, Enrollment and Eligibility	Member ID Cards	23	Member ID samples updated for 2027 ID Cards
IV	CMS Regulations	How to Request an Appeal	76	Changed from within 60 to within 65 calendar days
IV	CMS Regulations	Medication Therapy Management Program	77	Changed "$1,276" to "$1,340"

In addition to the above, please note other information available in the Medicare POM and associated page numbers. There are no material content changes to these sections.

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Questions? Please contact Sharp Health Plan Provider Account Management by email at provider.relations@sharp.com or by phone at 1-858-499-8330. Thank you for your partnership.

Best regards,

Sharp Health Plan
Provider Account Management Team
provider.relations@sharp.com
Tel: 1-858-499-8330 | Fax: 1-858-303-9049

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