



Provider Alert

To: Sharp Health Plan Providers and Provider Office Staff
From: Sharp Health Plan
Date: March 27, 2025
Subject: 2025 Provider Operations Manual for Commercial – Effective January 1, 2025

2025 Commercial POM Sections	Subsections	Page #	Summary of Changes
Member ID Cards	Sample HMO ID Care with Pediatric Dentistry	36	<ul style="list-style-type: none">Added “or is a victim of rape or sexual assault”
Member ID Cards	Sample Point of Service Identification Card	40	<ul style="list-style-type: none">Added “or is a victim of rape of sexual assault”
Member ID Cards	Sample of PPO Identification Card	42	<ul style="list-style-type: none">Added “or is a victim of rape of sexual assault”
Emergency Services	N/A	61	<ul style="list-style-type: none">Added “If a member is a victim of rape or sexual assault the cost sharing associated with their emergency visit is waived. This includes up to nine months of follow-up medical care, after the initial Emergency Services are received. Members are not required to file a police report, press charges or participate in any legal proceedings to qualify for the waived cost share.”

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Maternal Mental Health	N/A	97	<ul style="list-style-type: none"> Added “that include at least one screening conducted during pregnancy, and one screening to be conducted in the first six weeks of the postpartum period, and additional screenings is medically necessary. “
Outpatient Injectable Medications	HMO and POS Plans	114	<ul style="list-style-type: none"> Added “Per California Health and Safety Code 1342.75, Vivitrol is covered as an injectable without prior authorization, step therapy, or utilization review. <ul style="list-style-type: none"> A. To be eligible for coverage the member must be a Qualified Individual with active Plan membership, and B. Vivitrol is considered medically necessary for all members with: <ol style="list-style-type: none"> 1. Alcohol dependence who are able to abstain from alcohol in an outpatient setting prior to initiation of Vivitrol. 2. Prevention of relapse to opioid dependence, following opioid detoxification. 3. Member should be in comprehensive management program that includes psychosocial support. 4. Vivitrol must be prepared and

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			<p>administered by a healthcare provider as a deep intramuscular gluteal injection.</p> <p>5. Prior to initiating Vivitrol, an opioid free duration of a minimum of 7-10 days is recommended to avoid precipitation of opioid withdrawal</p> <p>C. The use of Vivitrol is considered off label for adolescents and non-preferred in younger pediatric members.</p>
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Best regards,
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