

SHARP Health Plan



Provider Alert

To: Sharp Health Plan Providers and Provider Office Staff
From: Sharp Health Plan
Date: July 17, 2025
Subject: Closure of Rite Aid Pharmacies

Attention Provider Partners:

Rite Aid announced in May 2025 that it would close some of its pharmacies due to bankruptcy proceedings. This information was outlined in an All Plan Letter (APL 25-012) titled "Closure of Rite Aid Pharmacies," [APL 25-012 - Closure of Rite Aid Pharmacies](#) issued by the Department of Managed Healthcare on June 9, 2025.

These closures do not significantly impact CVS Caremark's pharmacy network and Sharp Health Plan member's access to pharmacies in our service area.

If commercial members are impacted by pharmacy closures, they can locate a new pharmacy near them by visiting the Pharmacy Locator on the Sharp Health Plan member portal, the [Caremark - Pharmacy Locator search](#) on www.sharphealthplan.com, or call Customer Care at (858) 499-8300, Monday through Friday from 8 a.m. to 6 p.m.

Sharp Direct Advantage members can also locate pharmacies on the Sharp Health Plan member portal, the [Pharmacy Search](#) search tool on www.sharpmedicareadvantage.com, or call Customer Care at (855) 562-8853 (TTY 711), Monday through Friday from 7 a.m. to 8 p.m.

Providers should transfer any existing prescriptions or send new prescriptions of impacted members to the new pharmacy of their choice.

Questions? We are here to help. Contact our Sharp Health Plan Provider Accounts Management team at Provider.Relations@sharp.com or 1-858-499-8330. Not registered for the Sharp Health Plan portal yet? Register at www.sharphealthplan.com/login

Best regards,
Sharp Health Plan

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Provider Account Management
Provider.Relations@sharp.com
Tel: 1-858-499-8330 | Fax: 1-858-303-9049

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