



## Provider Alert

**To:** Sharp Health Plan Providers and Office Staff  
**From:** Sharp Health Plan  
**Date:** September 24, 2025

**Subject:** Announcing a new partnership with OptumHealth Behavioral Solutions of California (Optum Behavioral Health)

Our current mental health and substance use disorder partner, Magellan HealthCare Inc.<sup>1</sup>, has made a business decision to exit their health plan operations nationwide at the end of this calendar year. After a thoughtful RFP process, we are excited to share that we will partner with Optum Behavioral Health as our new managed behavioral health partner for all lines of business with an anticipated effective date of Jan. 1, 2026<sup>2</sup>.

Optum Behavioral Health shares our commitment to providing best-in-class mental health and substance use disorder services that are rooted in integration, quality, and innovation. They offer a larger behavioral health network and improved member experience through enhanced navigation and low acuity therapy alternatives as well as speed-to-care strategies.

To learn more about our partnership, visit [sharphealthplan.com/providers/bh](https://sharphealthplan.com/providers/bh). If you have questions, contact our Provider Account Management team at [provider.relations@sharp.com](mailto:provider.relations@sharp.com) or 1-858-499-8330.

We will share more detailed information with you in December. In the meantime, please continue your current mental health and substance use disorder referral process. If you have patients with questions, direct them to [sharphealthplan.com/bh](https://sharphealthplan.com/bh) for more information, or to our Customer Care team at 1-800-359-2002.

Sincerely,

Cary B. Shames, DO, CHCQM, FABQAURP  
Vice President, Chief Medical Officer

<sup>1</sup> In California, Magellan is doing business as Human Affairs International of California, Inc.

<sup>2</sup> Pending regulatory review with the DMHC.

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