



Provider Alert

To: Sharp Health Plan Providers and Provider Office Staff
From: Sharp Health Plan
Date: April 17, 2025
Subject: **Online self-service tools to check patient eligibility and claim status**

Please help us deliver The Sharp Experience to our members by using the self-service tools available to check patient eligibility and view claims status online. You do not need an account.

How to check patient eligibility and claim status online

1. Go to sharphealthplan.com/login.
2. Go to the **Providers** section and select either **Verify eligibility** or **Check claims status**.
3. Enter the required fields. Step-by-step instructions are available at the top of each page.

Important note for contracted providers

If you are a contracted provider with Sharp Health Plan, we recommend logging in to your Sharp Health Plan online account or creating one. This will give you access to additional features and functionality to view more eligibility and claim details online.

Claims clearinghouses

For the best experience, we recommend using one of our approved claims clearinghouses to submit and manage your claims online. Visit sharphealthplan.com/providers/claims to learn more.

Questions

Please contact us at provider.relations@sharp.com or at 1-858-499-8330. We are available to assist you on weekdays from 8 a.m. to 5 p.m.

Thank you in advance for your continued partnership and support by using these online self-service tools. We greatly appreciate it!

Sincerely,

Provider Account Management

Email: provider.relations@sharp.com | Tel: 1-858-499-8330 | Fax: 1-858-303-9049

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