



Provider Alert

To: Sharp Health Plan Independent Providers and Provider Office Staff
From: Sharp Health Plan
Date: September 27, 2024
Subject: Due Date Extended to October 31st for Maximum Wait Times Survey

Attention Provider Partner,

We have extended the due date for our required survey to verify your current maximum wait times by appointment and call type. If you haven't done so already, please respond at the link below by October 31, 2024.

[Verification of Maximum Wait Times Survey](#)

Your response is required for the Plan to evaluate your adherence to Health & Safety Code CCR §1300.67.2.2 (Timely Access to Non-Emergency Health Care) and SB 221 regulatory requirements. This survey should take approximately 5 to 10 minutes to complete.

Failure to respond will result in a notice of non-compliance with Department of Managed Health Care regulations. If you have any questions, please contact a Provider Account Specialist at provider.relations@sharp.com or 1-858-499-8330. We are available to assist you Monday – Friday, 8 a.m. to 5 p.m.

Thank you in advance for your cooperation and partnership.

Best regards,
Sharp Health Plan
Provider Account Management
Provider.Relations@sharp.com
Tel: 1-858-499-8330 | Fax: 1-858-303-9049

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