



## Provider Alert

**To:** Sharp Health Plan Providers and Provider Office Staff  
**From:** Sharp Health Plan  
**Date:** September 11, 2024  
**Subject:** 2024 Sharp Health Plan Provider Experience Survey Reminder

Dear Provider Partner:

This is a reminder that the annual Sharp Health Plan Provider Experience Survey, conducted by Press Ganey has begun and is set to end on Friday, October 11, 2024.

The survey can be accessed through the Sharp Health Plan provider portal by going to the Provider Hub tab. Some providers will receive an email from Press Ganey with a QR code to complete the survey. If you don't receive an email from Press Ganey, please use the link in the provider portal to complete the survey. **Your responses are very important to us and will remain confidential.**

The DMHC Provider Satisfaction with Access and Language Assistance Program (LAP) will be fielded separately this year, so it will not be included in the Provider Experience Survey.

Please contact our Provider Account Management team with any questions. We appreciate your partnership and value your feedback.

Sincerely,

Sharp Health Plan  
Provider Account Management Team  
Email: [provider.relations@sharp.com](mailto:provider.relations@sharp.com)  
Tel: 1-858-499-8330  
Fax: 1-858-303-9049

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