



Provider Alert

To: Sharp Health Plan Providers and Provider Office Staff
From: Sharp Health Plan
Date: September 5, 2024
Subject: 2024 Sharp Health Plan Provider Experience Survey Launch Announcement

Dear Provider Partner:

Sharp Health Plan will conduct its annual Provider Experience Survey Wednesday, Sept. 4 through Friday, Oct. 11, 2024, in collaboration with our third-party vendor, Press Ganey.

You can access the survey through the Sharp Health Plan provider portal by going to the Provider Hub tab. Some providers may also receive emails from Press Ganey with a QR code to complete the survey. **If you don't receive an email from Press Ganey, please use the link in the provider portal to complete the survey. Your responses are very important to us and will remain confidential.**

The DMHC Provider Satisfaction with Access and Language Assistance Program (LAP) will be fielded separately this year, so it will not be included in the Provider Experience Survey.

Please contact our Provider Account Management team with any questions. We appreciate your partnership and value your feedback.

Sincerely,

Sharp Health Plan
Provider Account Management Team
Email: provider.relations@sharp.com
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