



Provider Alert

To: Sharp Health Plan Behavioral Health Providers and Provider Office Staff
From: Sharp Health Plan
Date: February 1, 2024
Subject: Magellan Healthcare Provider Portal

Dear Provider Partner,

As of February 1, 2024, all Sharp Health Plan Medicare, and Commercial/Exchange members across all lines of business, including HMO, POS, and PPO, are managed by Magellan Health for mental health coverage.

Please be advised that behavioral health providers should register for the Magellan's provider portal. Providers can utilize the portal to check eligibility for Sharp Health Plan members, claims, and more. It features tools and resources such as helpful contact information and a Sharp Health Plan quick reference guide.

Magellan Provider Portal:

- MagellanProvider.com/SharpHP

Magellan Phone Numbers for Provider Inquiries

- Provider services line for general inquiries (credentialing/network status)
1-800-788-4005
- Claims and authorization inquiries
1-866-512-6190

Questions about this alert? Contact our Provider Account Management Team.

Sincerely,

Sharp Health Plan
Provider Account Management Team
Email: provider.relations@sharp.com
Tel: 1-858-499-8330
Fax: 1-858-303-9049

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