

SHARP Health Plan



Provider Alert

To: Sharp Health Plan Providers and Provider Office Staff
From: Sharp Health Plan
Date: February 2, 2023
Subject: Sharp Health Plan Policy and Procedure Updates

Attention Provider Partners,

Sharp Health Plan has made updates to the policies and procedures listed below. To access updated and existing policies and procedures, please log into your Sharp Connect provider portal account at www.sharphealthplan.com/login and refer to the policies, manuals, & guides link on the portal home page.

Updated Medical Management Policies and Procedures

- HS-MM-110 Continuity & Coordination of Care
- HS-MM-114 Claims Payments Auth for Emergency Department (ED)
- HS-MM-115 Member and Practitioner UM Denial Letter Notification
- HS-MM-117 Utilization & Case Management Delegation Oversight
- HS-MM-119 Use of Data Sources to ID Members for Wellness Activities (Retiring)
- HS-MM-121 Referrals to Non-Contracted Providers
- HS-MM-124 UM Denial System Control
- HS-MM-125 Post-Stabilization Services
- HS-MM-MA2 Organization Determination
- HS-BH-02 Maternal Mental Health

Updated Network Management Policies and Procedures

- HS-PN-108 Termination of Contracted Providers
- HS-PN-114 Practitioner Credentialing & Re-Credentialing
- HS-PN-117 Fair Hearing
- HS-PN-118 Ongoing Monitoring of Sanctions, Appeals & Complaints

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Updated Network Management Policies and Procedures (Cont.)

- HS-PN-119 Notification to Authorities & Practitioner Appeal Rights
- HS-PN-121 Credentialing & Re-Credentialing HIV/AIDS Specialists
- HS-PN-122 Credentialing System Controls (*Sending via email for approval in January 2023*)
- HS-PN-127 Member Dismissal

Updated Quality Improvement Policies and Procedures

- HS-QI-101 HEDIS Reporting
- HS-QI-103 Requesting Translation Services
- HS-QI-105 HEDIS Medical Record Review
- HS-QI-124 Primary Source Validation

Updated Clinical Policies

- HS-CP-C1 Clinical Trials
- HS-CP-C2 Continuity of Care – Medical & Behavioral Health
- HS-CP-C4 Continuous Passive Motion Devices
- HS-CP-C6 Cranial Orthotic Devices
- HS-CP-D3 Durable Medical Equipment
- HS-CP-F1 Footwear and Foot Orthotics
- HS-CP-F2 Fertility Preservation in Iatrogenic Infertility
- HS-CP-G1 Gender Dysphoria
- HS-CP-I3-MA Injectable Medications (Medicare)
- HS-CP-13f Injectable Medications – Spinraza, Zolgensma, Eveysdi
- HS-CP-I3g Medical Injectable Medication – Pegloticase (Krystexxa)
- HS-CP-I3o Injectable medications- Tepezza for Thyroid Eye Disease
- HS-CP-I3r Injectable Medications -Aduhelm for Treatment of Alzheimer’s Disease
- HS-CP-M5 Med Policies MA
- HS-CP-N1 Nuchal Translucency
- HS-CP-O3 Orthopedic Braces and Splints

Best regards,

Sharp Health Plan

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