



## Provider Alert

**To:** Sharp Health Plan Physicians and Office Staff  
**From:** Sharp Health Plan  
**Date:** September 2023  
**Subject:** **Sharp Health Plan has posted cultural humility training resources for you to use**

Attention Valued Provider Partner:

Recognizing the importance of cultural competence in providing quality care, we encourage you to explore and take advantage of these resources. The modules and materials provided aim to enhance your understanding of cultural nuances, communication, and sensitivity when treating patients from various backgrounds. For those who participated in our Provider Experience Survey, we appreciate the feedback you provided to our questions related to your ability to deliver culturally appropriate care. We are providing these Training Resources as an additional tool to further assist you with providing culturally appropriate care.

To access these valuable resources:

- Visit our health plan website: <https://www.sharphealthplan.com/for-providers>
- Navigate to the tile labeled "Training".

This will direct you to the "Think Cultural Health" webpage of the Health and Human Services (HHS.GOV). Several of the educational courses also qualify for Continuing Education credits.

Your commitment to ongoing learning is appreciated. Together, we can create a healthcare environment that respects and values every individual. As a reminder, you can access information on Sharp Health Plan's member demographic profile on the provider page of our website under the tile labeled "Language Assistance Program". If you have questions, please contact our Quality Improvement Department Health Equity Coordinator Mariah Santiago at [mariah.santiago@sharp.com](mailto:mariah.santiago@sharp.com) or 858-499-8174.

Warm regards,

Cary B. Shames, DO, CHCQM, FABQAURP  
VP, Chief Medical Officer

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