



Provider Alert

To: Providers & Office Staff
From: Sharp Health Plan
Date: December 15, 2023

Subject: Important Update: Mental Health & Substance Use Disorder Benefits in 2024

As you know, Sharp Health Plan is excited to partner with Human Affairs International of California, a subsidiary of Magellan Healthcare, Inc. ("Magellan"), to expand our mental health and substance use disorder network in 2024.

To ensure a seamless transition for your patients, we are moving the effective date of our Magellan partnership from Jan. 1, 2024 to Feb. 1, 2024 for Sharp Health Plan members enrolled in our Individual/Family plans or commercial employer group plans. Until then, please continue your current behavioral health referral process.

For our Sharp Direct Advantage[®] Medicare members, we are pleased to inform you that we will be going live with our Magellan partnership on Jan. 1, 2024. Our Medicare members will be able to access the new Magellan network, and their online resources beginning Jan. 1.

If you have patients with questions, please refer them to our website at sharphealthplan.com/bh. They can also call our Customer Care team at 1-844-483-9013.

If you have questions, please visit sharphealthplan.com/providers/bh or contact our Provider Account Management team at provider.relations@sharp.com or 1-858-499-8330.

Sincerely,

Cary B. Shames, DO, CHCQM, FABQAURP
Vice President, Chief Medical Officer

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