



8520 Tech Way, Suite 200
San Diego, CA 92123
1-858-499-8300



Provider Alert

To: Sharp Health Plan Providers and Provider Office Staff
From: Sharp Health Plan
Date: December 1, 2021
Subject: We're Here to Help – Contact Our Team

Dear Provider Partner:

Thank you for being our partner in health. We value your partnership and welcome you to contact to our team if you have any questions or concerns that we can help address. Our team is available to assist you Monday to Friday from 8 a.m. to 5 p.m. Below you will find our team's updated contact information:

Credentialing:

For inquiries regarding the credentialing process, notifications related to the addition or termination of providers, or updates to your contact information and/or practice location(s), please contact our Credentialing Department.

- Email: shp.credentialing@sharp.com
- Phone: 858-499-8100
- Fax: 858-303-9062

Provider Account Management:

For all other provider-related inquiries, including creating or accessing your Sharp Connect provider portal account, please contact our Provider Account Management Team.

- Email: provider.relations@sharp.com
- Phone: 858-499-8330
- Fax: 858 303-9049

Designated Provider Line - Interactive Voice Response System (IVR):

As a provider, you can skip the main menu by calling our designated provider line at 858-499-8200. Through this line you will be able to verify patient eligibility, copays, and individual deductibles.

Thank you for your continued partnership.

Sincerely,

Yolanda Hunt-Boes

Yolanda Hunt-Boes, MBA, PMP, PCM
Manager, Network Management and Application Optimization