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# Provider Alert

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**To:** All Sharp Health Plan-affiliated providers  
**Attn:** Staff and providers who interact with Sharp Health Plan  
**From:** Sharp Health Plan  
**Date:** Thursday, June 11, 2020  
**Subject:** Coming soon! Sharp Health Plan Experience Survey 2020

Dear Provider Partner:

Thank you for being our valued partner, and for all you do for our patients and their families. All Sharp Health Plan-affiliated providers will soon be invited to participate in our annual Sharp Health Plan Experience Survey for 2020. The California Department of Managed Health Care (DMHC) requires that we survey all contracted providers at least annually on Provider Satisfaction. We are interested in hearing from all providers and staff members who regularly work with Sharp Health Plan. Your feedback and unique perspective is incredibly valuable.

In the next few days, you will receive an invitation to participate in the Sharp Health Plan Experience Survey. Based on your previous feedback, we've worked to shorten the survey. It will take only five minutes to complete and can be accessed from a PC or mobile device. If you have shared your email with us, you'll receive the survey by email — please add [yourvoice@sharp.com](mailto:yourvoice@sharp.com) to your list of trusted senders to ensure you receive the link to the survey. Otherwise, you will receive a fax with the survey link.

Thank you in advance for your participation. Your feedback will be confidential and will be used to improve Sharp Health Plan's provider partner experience, so we hope you'll take the opportunity to let us know how we're doing. For questions, please contact our Provider Relations Team at [provider.relations@sharp.com](mailto:provider.relations@sharp.com) or 1-858-499-8330. We look forward to hearing from you.

Your partner in health,

Cary B. Shames, DO, CHCQM, FABQAURP  
Vice President, Chief Medical Officer

Jason Smith  
Director of Operations & Performance Improvement