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## Provider Alert

To: All Sharp Health Plan-affiliated providers

Attn: Staff and providers who interact with Sharp Health Plan

From: Sharp Health Plan
Date: Monday, June 15, 2020

Subject: Share your experience with Sharp Health Plan

## Dear Provider Partner:

You are invited to participate in our annual Sharp Health Plan Experience Survey for 2020! Sharp Health Plan is committed to providing The Sharp Experience to all of our health care partners, and we are constantly looking for ways to improve our services. This survey is required by our regulatory agency, the California Department of Managed Health Care (DMHC). We are asking to hear from all providers and staff who work with Sharp Health Plan throughout the year. Your feedback and unique perspective is incredibly valuable.

Please go to the link below to start your personal survey and <u>respond by Friday, July 17, 2020</u>. It takes less than five minutes to complete. Simply access the survey link below (case-sensitive) with your PC or mobile device:

## https://bit.ly/2AZe7Sw

You will be asked to enter a secure password to access your personal survey. **Your unique password** is **NPI@shp.com** with your unique NPI. For example, **0123456789@shp.com** — we value your feedback, which is why your responses will remain confidential.

Thank you for your participation. We look forward to hearing from you.

Your partner in health,

Sharp Health Plan