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News Flash

To: Sharp Health Plan Providers
Attn: Providers, Provider Office Staff
From: Sharp Health Plan
Date: September 1, 2020
Subject: Update to Provider Operations Manual for Commercial Plans
(REVISION EFFECTIVE IMMEDIATELY)

Sharp Health Plan has revised the Provider Operations Manual (POM) for Commercial Plans Pursuant to California Code of Regulations § 1300.67.13 (a)(2) and (3) - "Coordination of Benefits." The POM provides guidance to providers not to turn members away due to possible work related illness or injury and worker's compensation or third-party payers possibly involved. Please refer to page 112 under Section X: Claims and Encounters to see updated language.

An updated version of this document is available on our website under the "For Providers" section at www.SharpHealthPlan.com/for-providers/provider-operations-manual.

As always, thank you for your partnership and attention to this matter. Should you or your staff have any questions regarding this or any changes to our POM, contact Sharp Health Plan Provider Relations by email at provider.relations@sharp.com or by phone at 1-858-499-8330. Thank you for being our partner in health.

Best regards,

Yolanda Hunt-Boes

Yolanda Hunt-Boes
Manager, Network Development and Application Optimization

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