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News Flash

To: **Sharp Direct Advantage Plan Medical Groups**
Attn: **Providers, Provider Office Staff**
From: **Sharp Health Plan**
Date: **Oct. 25, 2019**
Subject: **Provider Operations Manual for Sharp Direct Advantage Plans — EFFECTIVE JAN. 1, 2020**

Starting 1/1/2020, our 2020 Provider Operations Manual (POM) for Sharp Direct Advantage (Medicare) plans will be available online at sharphealthplan.com/for-providers/provider-operations-manual through our website. Below are important updates to the 2020 POM:

2020 POM Sections	Important Updates	Page #
I. Introduction / Overview	Resource Guide	7
II. Member Services, Enrollment and Eligibility	Customer Care	14
	Eligibility Verification	18
	Member ID Cards	21
	Member Grievances and Appeals	23
III. Provisions of Professional Services	Plan Provider Responsibilities	25
	On-Call Physician Coverage	28
	Disabled Member Services	29
	Emergency Services	29
	Claim Submission Requirements	34
	Claim Addresses	34
	Encounter Data	35
VII. CMS Regulations	Preclusion List	39
	Medical Record Standard	51
	Health Care Fraud, Waste & Abuse Prevention	57
	Part D Prescription Drug Coverage — Formulary	63
	Network Pharmacy	65
	Pharmacy Benefits Manager (PBM)	66

In addition, you can visit sharphealthplan.com/for-providers/clinical-resources to access our Clinical Practice Guidelines online. Please contact Sharp Health Plan Provider Relations by email at provider.relations@sharp.com or by phone at 1-858-499-8330 if you have any questions.

Thank you for being our partner in health.

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