



Announcing a new pharmacy benefit manager



CVS Caremark®, the prescription benefit management subsidiary of national health care leader CVS Health®, will be our new pharmacy benefit manager (PBM) effective Jan. 1, 2020.

To help ensure this is a smooth transition for you and your patients, please do the following:



- Review patient impact reports from Sharp Health Plan.
- Download the 2020 formulary at sharphealthplan.com/search-drug-list.
- Check the 2020 formulary before prescribing new drugs through the end of the year. When possible, prescribe drugs that are on both our 2019 and 2020 formulary.



- Review follow-up patient impact report from Sharp Health Plan.
- Assist patients with questions about the new formulary, especially those who are taking drugs that may be negatively impacted.
- Sign-up for CoverMyMeds® and/or Surescripts® if you want to use these electronic tools, and complete any necessary training.



- Submit new pharmacy prior authorization and exception requests as needed.
- Use the new pharmacy appeals form and contact information when submitting pharmacy appeals.
- Write new prescriptions for Medicare patients who may need them when setting-up their CVS Caremark Mail Service Pharmacy accounts.
- Write new prescriptions for patients who may need them for setting up their CVS Specialty™ accounts for drugs newly classified as specialty on the 2020 formulary.
- Call the new, dedicated helpline for any pharmacy-related questions. The number will be shared in follow-up communications.

Questions?

Please visit our website at sharphealthplan.com/pbmproviders, or contact Provider Relations at provider.relations@sharp.com or 1-858-499-8330.