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News Flash

To: Providers and Facilities
Attn: Providers and Office Staff
From: Sharp Health Plan
Date: June 21, 2019
Subject: **New Fax Number for Behavioral Health Prior Authorizations – Commercial Patients Only**

Attention Provider Partners and Office Staff:

Effective July 1, 2019, Sharp Health Plan will manage prior authorizations for behavioral health and chemical dependency services for commercial patients only. There are no changes for Medicare patients.

Beginning July 1, all prior authorizations, admission notifications, face sheets and concurrent reviews related to behavioral health services for commercial patients only must be faxed to 1-619-740-8111 (Sharp Health Plan). Please notify your staff and update your records accordingly.

The list of services requiring prior authorization for commercial patients has not changed. Please see the enclosed behavioral health prior authorization request (PAR) guide for details.

Psychiatric Centers at San Diego (PCSD) will continue to provide behavioral health services to Sharp Health Plan members. Most behavioral health services do not require prior authorization and are available for Sharp Health Plan members to access directly through PCSD by calling 1-877-257-7273.

In addition to the behavioral health PAR guide, we have also enclosed our updated PAR form and a list of frequently asked questions (FAQ). These documents are also available on our website at sharphealthplan.com/for-providers, and at sharphealthplan.com/login in the Sharp Connect provider portal.

Warm regards,

Cary B. Shames, DO, CHCQM, ABQAURP
Vice President, Chief Medical Officer

Encl: Behavioral health PAR guide, PAR form, Provider FAQ

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