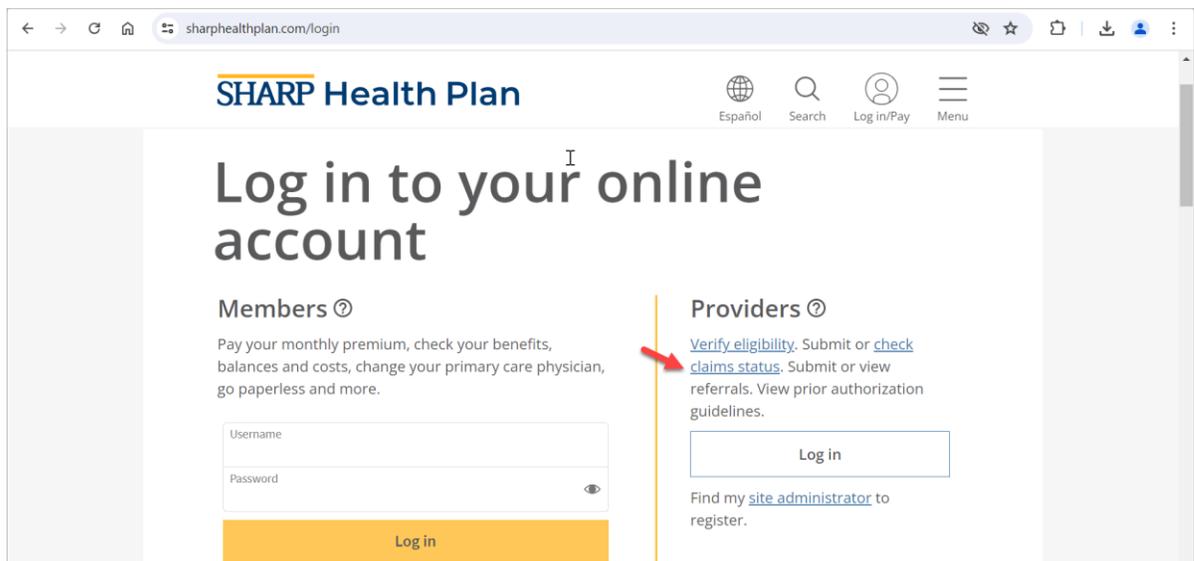


SHARP Health Plan

How do I view claims as a guest?

1. Visit sharphealthplan.com/login.
2. Select check claims status.



3. Enter the **Provider NPI** or **the Vendor Tax ID** based on who submitted the claim (only one is required).

The form shows two input fields: "Provider NPI" and "Vendor Tax ID". A red double-headed arrow and the word "OR" are positioned between the two fields, indicating that either field can be used.

4. Enter the **Claim ID**.

The form shows three input fields: "Claim ID", "Billed Amount", and "Earliest Date of Service". Each field has a red exclamation mark icon next to it, indicating a required field.

SHARP Health Plan

For Paper Claims: Enter the Claim number that was in the Claims Acknowledgement letter you received from Sharp Health Plan.

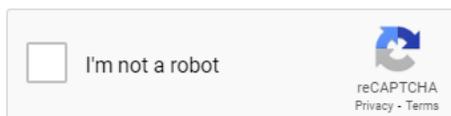
For Clearinghouse Claims: Enter the number you use to identify the claim with the clearinghouse you're using to manage your claims electronically.

5. Enter the **Billed Amount** or the **Earliest Date of Service** (only one is required).



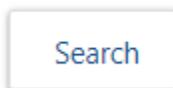
The image shows a form with three input fields. The first field is labeled 'Claim ID' with an information icon. The second field is labeled 'Billed Amount'. The third field is labeled 'Earliest Date of Service' and includes a calendar icon. Red arrows point from the 'Billed Amount' and 'Earliest Date of Service' fields to the word 'OR', indicating that either field can be used for the search.

6. Click the **I'm not a robot** checkbox.



The image shows a checkbox labeled 'I'm not a robot' and the reCAPTCHA logo with links for 'Privacy' and 'Terms'.

7. Click the **Search** button.



The image shows a button labeled 'Search'.

8. Review your Claim Report. Claim status may be:
 - **Sent** (includes check number)
 - **Processing or**
 - **Denied**

Rejected claims do not display on this report. Rejected claim information is not available in our system. Claims may be rejected if they are sent to SHP in error or if submitted claim information was wrong or missing.

SHARP Health Plan

Claim #4199

 **Payment Has Been Sent**
Claim status date: 12/12/24

[Check Information](#)

Check Number
100018

Claim #3846 Billed Amount \$100.00

 **Processing**
Claim status date: 12/19/24

Additional Information

Claim Type
CMS

Date Received
12/19/24

Vendor

Provider

Claim #4189 Billed Amount \$1,000.00
Net Payable \$0.00

 **Denied**
Claim status date: 12/4/24

Additional Information

Claim Type
CMS

Date Received
12/4/24

Vendor

Provider

Unable to find your claim?

Paper Claims: Please call our dedicated provider line at 1-858-499-8200.

Clearinghouse Claims: Check your claim submission status through the clearinghouse you used to submit your claim.

Sharp Health Plan Approved Clearinghouses

Capario (Change Healthcare)
1-800-792-5246 | www.capario.com | Sharp Health Plan Payer ID: SHPPN

Office Ally
1-360-957-7000 | cms.officeally.com | Health Plan Payer ID: SHP01

Trizetto (Gateway EDI)
1-800-556-2231 | www.trizettoprovider.com | Sharp Health Plan Payer ID: SHP76