

General information

Sharp Health Plan provides the following supplemental evidence of coverage for hearing aids in addition to the coverage described in your Member Handbook. Under this supplemental benefit plan, you are entitled to receive the benefits described below, subject to all the terms, conditions, exclusions and limitations described in the Member Handbook.

How does this plan work for me?

- ▶ You have access to Plan Providers for audiometric and hearing aid services
- ▶ You must obtain audiometric examination from Plan Providers
- ▶ Our Plan Providers are
 - HearUSA: 858-569-6090 or HearUSA.com/hearing-centers
 - San Diego Hearing: 858-279-3277
 - Sharp Rees-Stealy (SRS members only): 1-800-827-4277
- ▶ The Plan does not cover examinations that are not obtained from a Plan Provider (unless authorized by the plan), and you must pay for those services yourself
- ▶ Always present your Sharp Health Plan Member ID card to Plan Providers, and ask them to inform you if something will not be covered
- ▶ You pay the Copayments listed below for covered Hearing Aid Benefits

What are my covered benefits and copayments?

The Plan covers the following hearing aid benefits:

Hearing aid benefits	Coverage
Audiometric examination by an audiologist.	✓
Hearing aids and/or ear molds, when authorized by the Plan, and necessary to provide functional improvement according to professionally accepted standards of practice.	Up to a maximum dollar amount of \$1,000 , every 36 months
Hearing aids purchased from Plan Providers or non-contracted providers (including over the counter providers) are covered up to the maximum dollar amount when approved by the Plan (an audiometric examination and authorization by a Plan Provider is required).	
You may have to pay for your hearing aid if you purchase it from a non-contracted provider (including over the counter providers). Then, you can submit a Member Reimbursement Form to the Plan for reimbursement up to \$1,000 . You must obtain authorization from the Plan before purchasing your hearing aid.	

What is not covered?

The Plan excludes or limits the services and supplies listed below:

- Replacement of a hearing aid that is lost, broken or stolen within 36 months of receipt
- Repair of the hearing aid and related services
- Surgically implanted hearing devices
- Services of supplies for which a member is entitled to receive reimbursement under any applicable workers' compensation law
- Services or supplies, which are not necessary according to professionally accepted standards of practice
- An eyeglass-type hearing aid or additional charges for a hearing aid designed specifically for cosmetic purposes
- Coverage expenses relating to hearing aids are limited to the usual and customary charge of a basic hearing aid to provide functional improvement

If you have questions regarding your coverage under this supplemental benefit plan, please contact Sharp Health Plan Customer Care at 1-858-499-8300 or 1-800-359-2002, or visit sharphealthplan.com.