



Provider Alert

To: Sharp Health Plan Providers and Provider Office Staff
From: Sharp Health Plan
Date: December 06, 2023
Subject: Provider Appointment Availability Survey (PAAS) Wave 2 Reminder

Attention Provider Partners,

Sharp Health Plan would like to remind you that Wave 2 fielding is still in process for specialty providers and primary care providers. The annual Provider Appointment Availability Survey (PAAS) will continue until December 27, 2023.

When you receive the survey via fax or email, you will have five business days to complete and return the survey to QMetrics, our survey partner. **We ask that you return surveys to QMetrics within five business days to eliminate the need for a telephone call to your office staff.** If the survey is not returned within five (5) business days, a representative will reach out to your office via telephone to conduct the survey. Please provide your next available appointment regardless of modality (for example, in-person or telehealth visit). The DMHC requires us to score providers who refuse to participate in the survey as non-compliant.

Sincerely,

Sharp Health Plan
Provider Account Management
provider.relations@sharp.com
Tel: 1-858-499-8330 | Fax: 1-858-303-9049

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