



Provider Alert

To: Sharp Health Plan Providers and Provider Office Staff
From: Sharp Health Plan
Date: August 16, 2023
Subject: 2023 Sharp Health Plan Provider Experience Survey Kicks Off on August 21, 2023

Dear Provider Partner:

Starting this year, 2023, Sharp Health Plan is partnering with QMetrics, Inc. to conduct our annual Provider Experience Survey from Monday, August 21 to Wednesday, September 20, 2023. Survey links will be shared directly with you to collect your responses.

Your response is important. **This survey includes questions from the regulated Department of Managed Health Care (DMHC) Provider Satisfaction with Access and Language Assistance Program survey.**

Please know that your individual responses are confidential. Unlike previous years, you will not have to provide your unique NPI number to respond to the survey. Additionally, our survey vendor does not report on individual provider responses but rather on rolled-up responses at the group level.

Questions about the survey? Please contact our Provider Account Management team. Thank you for your partnership.

Sincerely,

Sharp Health Plan
Provider Account Management Team
Email: provider.relations@sharp.com
Tel: 1-858-499-8330
Fax: 1-858-303-9049

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