



## Provider Alert

**To:** Sharp Health Plan Providers  
**Attn:** Providers, Provider Office Staff  
**From:** Sharp Health Plan  
**Date:** April 10, 2023  
**Subject:** **Provider Operations Manual for Commercial – Effective June 9, 2023**

Our Provider Operations Manual (POM) for commercial plans has been updated. Below is a summary of changes, effective June 9, 2023. You can find the POM online at [sharphealthplan.com/pom](http://sharphealthplan.com/pom).

2023 Commercial POM Sections	Subsections	Page #	Summary of Changes
Section VI: Utilization Management	Maternal Mental Health	91	<ul style="list-style-type: none"><li>Revised section to include verbiage regarding SB 1207, Health, and Safety Code (Section 1367.625).</li></ul>
Section VI: Utilization Management	Autism Services	92	<ul style="list-style-type: none"><li>Section relocated under Section VI: Utilization Management.</li></ul>
Section IX: Claims and Encounters	Electronic Claims Submissions	125	<ul style="list-style-type: none"><li>Revised sections with updated links and information on approved clearing houses.</li></ul>

Questions? Please contact Sharp Health Plan Provider Account Management by email at [provider.relations@sharp.com](mailto:provider.relations@sharp.com) or by phone at 1-858-499-8330. Thank you for your partnership.

NOTICE: The information contained in this facsimile message may be privileged and confidential and is only for whom it was intended. If the reader of this message is not the intended recipient, or the employee or agent responsible to deliver the message to the intended recipient, the reader is hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If this communication has been received in error, please notify Sharp Health Plan at the telephone number listed below immediately and destroy all information received.