



**Sharp Health Plan's  
Language Assistance Program Basic Information  
Provider Summary Document**

**Health Plan Name:**

- Sharp Health Plan

**Threshold Language:**

- Spanish

**Contact for Oral Interpreter Services:**

- Sharp Health Plan's Customer Care Department
- (858) 499-8300 or 1-800-359-2002

**Contact for Written Translation of Documents:**

- Sharp Health Plan's Customer Care Department
- (858) 499-8300 or 1-800-359-2002

**Plan Contact for Provider Questions related to Plan's Language Assistance Program:**

- Sharp Health Plan's Provider Relations Department
- Phone: (858) 499-8330
- Email: [provider.relations@sharp.com](mailto:provider.relations@sharp.com)

**Additional Resources:**

- Sharp Health Plan Website:
  - Sharp Health Plan provides Language Assistance Program information and resources on the "Provider" page of our website. This information may be found at [www.sharphealthplan.com](http://www.sharphealthplan.com) under the "Language Assistance" tab.
  - Additional detailed education information on cultural competency and sensitivity can be found on the Sharp Health Plan website under "Provider Tools to Care for Diverse Populations" link under the "Language Assistance" tab.
- **Industry Collaboration Effort ("ICE") Website:**
  - ICE Website: [www.iceforhealth.org](http://www.iceforhealth.org)
    - Once on the website, follow the path: Library>Approved Ice Documents>Cultural & Linguistics Services Team folder.
  - "ICE Health Plan Resource Guide for Provider Offices"
    - To access the most recent Language Assistance Program Contact Information for many California health plans, including Sharp Health Plan, click on or access the following link:
    - [http://iceforhealth.org/library/documents/Interpreter\\_Contact\\_Info\\_CA\\_Health\\_Plans\\_final.10.31.17.pdf](http://iceforhealth.org/library/documents/Interpreter_Contact_Info_CA_Health_Plans_final.10.31.17.pdf)